

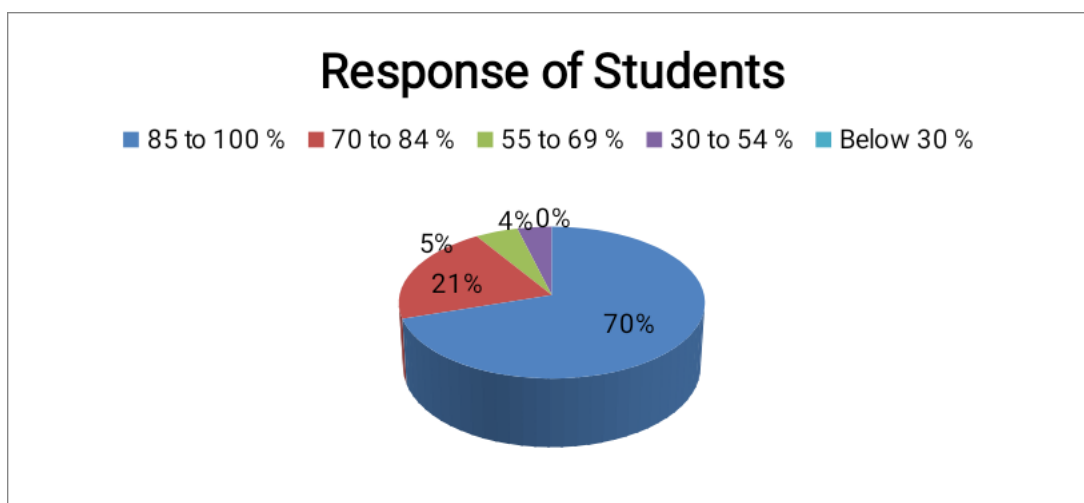
## Students' Satisfaction Survey Report

In the academic session 2020-21, a group of 165 students, selected randomly, were asked to fill up a Students Satisfaction Survey form comprising of few questions and statements on teaching- learning and evaluation, infrastructure and administration. The students participating in this survey were administered the Questionnaire <sup>(Annexure -1)</sup> to submit responses within the given time frame i.e. from 27<sup>th</sup> January, 2021 to 6<sup>th</sup> February, 2021. The responses received from the students were analysed and interpreted as follows:

### Part I:-Teaching- Learning and Evaluation:

1. How much of the syllabus was covered in the class?

|             | Response of students (in %) |
|-------------|-----------------------------|
| 85 to 100 % | 70                          |
| 70 to 84 %  | 21                          |
| 55 to 69 %  | 5                           |
| 30 to 54 %  | 4                           |
| Below 30 %  | 0                           |



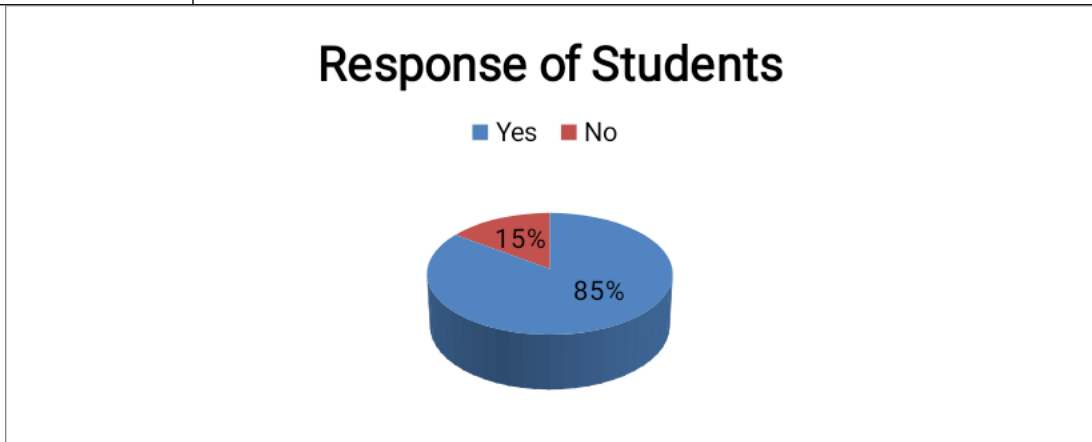
Interpretation: Majority of the students i.e. 70 % of the students responded that 85 to 100% of the syllabus was covered in the class.

2. Do the teachers discuss the topics in details?

|  | Response of students (in %) |
|--|-----------------------------|
|  |                             |



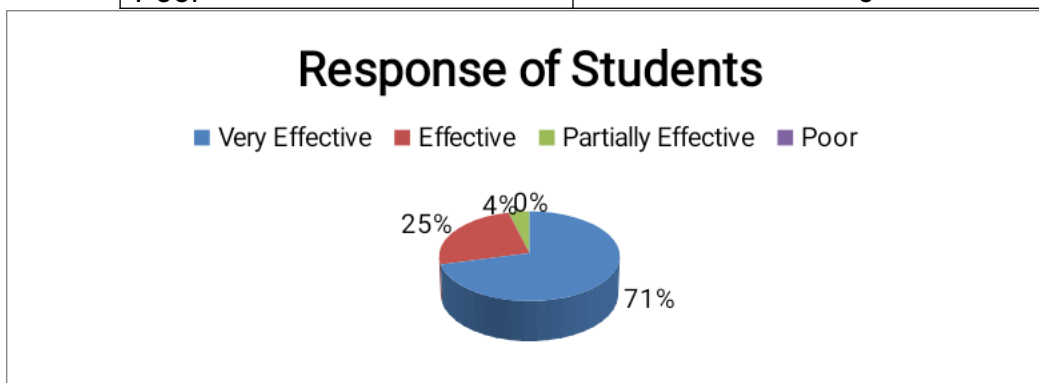
|     |    |
|-----|----|
| Yes | 85 |
| No  | 15 |



Interpretation: Majority of the students i.e. 85 % of the students responded that teachers discuss the topics in detail.

3. How well are the teachers able to communicate?

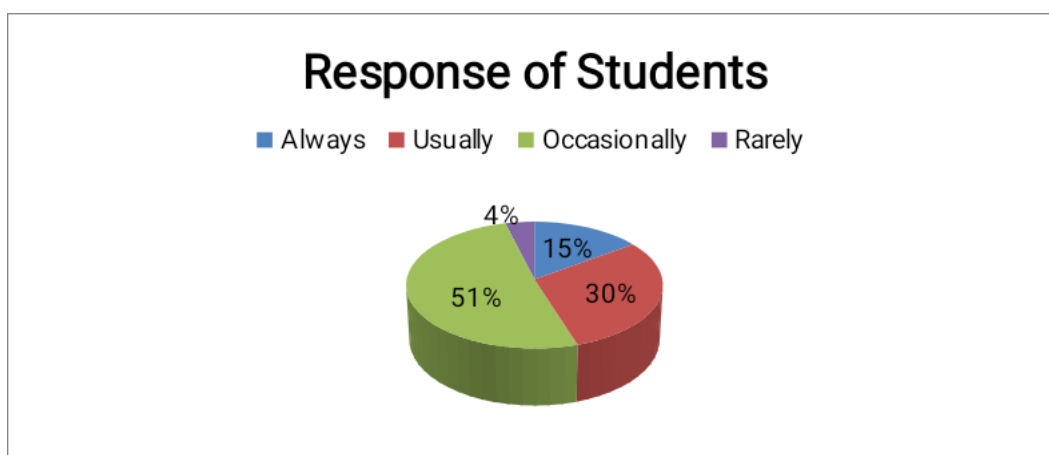
|                     | Response of students (in %) |
|---------------------|-----------------------------|
| Very Effective      | 71                          |
| Effective           | 25                          |
| Partially Effective | 4                           |
| Poor                | 0                           |



Interpretation: Majority of the students i.e. 71% of the students responded that the teachers are able to communicate very effectively.

4. Teachers use TLM including modern teaching aids to deliver lesson in a convincing manner.

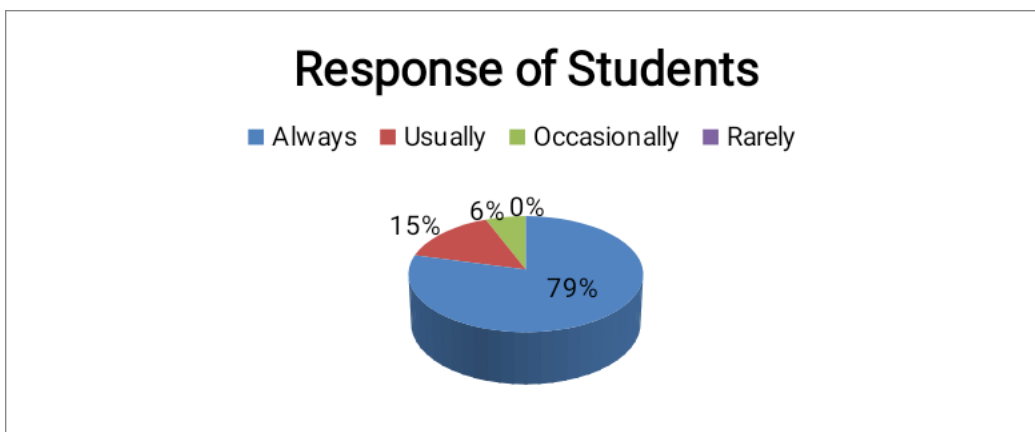
|              | Response of students (in %) |
|--------------|-----------------------------|
| Always       | 15                          |
| Usually      | 30                          |
| Occasionally | 51                          |
| Rarely       | 4                           |



Interpretation: 30 % of the students responded that usually teachers use TLM including modern teaching aids to deliver lesson in a convincing manner

5. Teachers help students in solving their problems/issues in and outside the classroom.

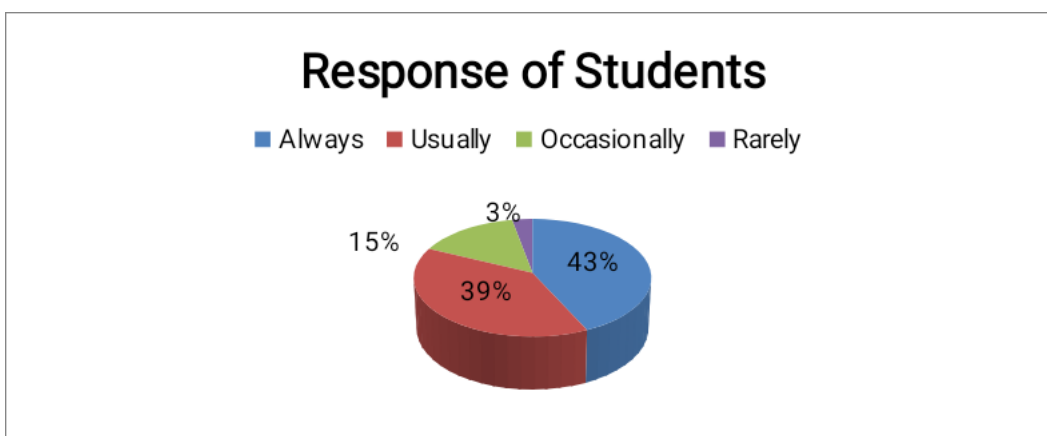
|              | Response of students (in %) |
|--------------|-----------------------------|
| Always       | 79                          |
| Usually      | 15                          |
| Occasionally | 6                           |
| Rarely       | 0                           |



Interpretation: Maximum of the students i.e. 79% of the students responded that always teachers help students in solving their problems/issues in and outside the classroom.

6. Teachers pay attention to academically weak students.

|              | Response of students (in %) |
|--------------|-----------------------------|
| Always       | 43                          |
| Usually      | 39                          |
| Occasionally | 15                          |
| Rarely       | 3                           |

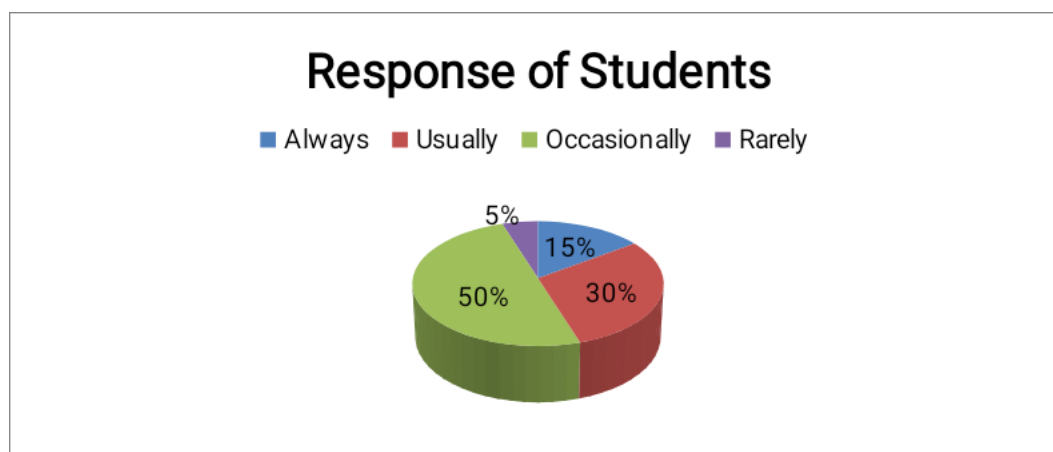


Interpretation: 43% of the students responded that always teachers pay attention to academically weak students.

7. The teachers use student centric methods, such as experiential learning,

participative learning and problem –solving methodologies for enhancing learning experiences.

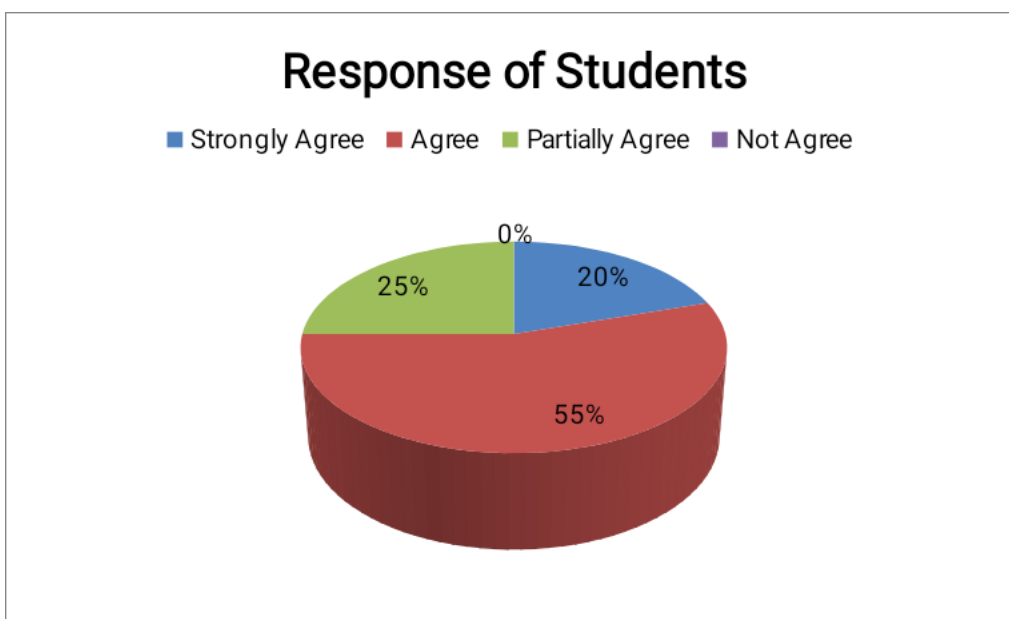
|              | Response of students (in %) |
|--------------|-----------------------------|
| Always       | 15                          |
| Usually      | 30                          |
| Occasionally | 50                          |
| Rarely       | 5                           |



Interpretation: One half of the students i.e. 50% of the students responded that occasionally the teachers use student centric methods, such as experiential learning, participative learning and problem –solving methodologies for enhancing learning experiences.

8. The teachers adopt transparent mechanism during internal assessment and evaluation process.

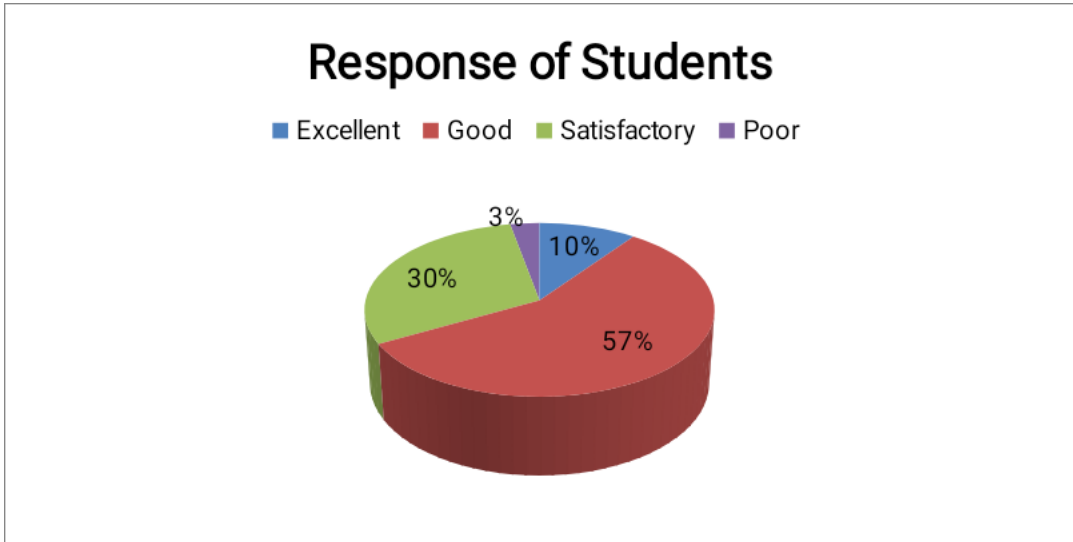
|                 | Response of students (in %) |
|-----------------|-----------------------------|
| Strongly Agree  | 20                          |
| Agree           | 55                          |
| Partially Agree | 25                          |
| Not Agree       | 0                           |



Interpretation: 55% of the students agreed that the teachers adopt transparent mechanism during internal assessment and evaluation process

9. How do you assess institute's approach to address internal assessment related grievances?

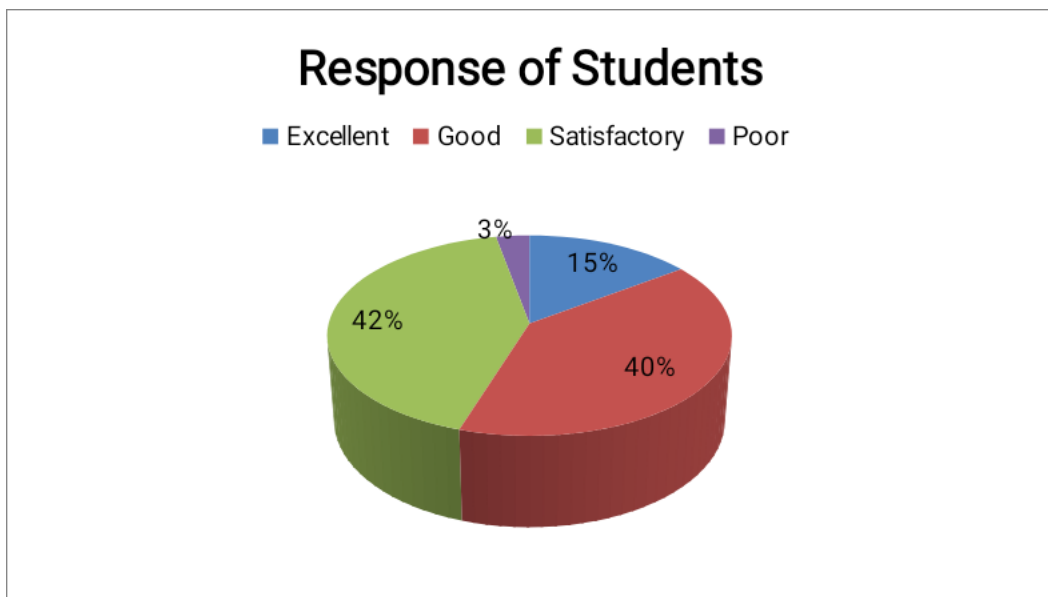
|              | Response of students (in %) |
|--------------|-----------------------------|
| Excellent    | 10                          |
| Good         | 57                          |
| Satisfactory | 30                          |
| Poor         | 3                           |



Interpretation: 57% of the students responded that institute’s approach to address internal assessment related grievances is good.

10. The overall quality of teaching-learning and evaluation process in your institute is-

|              | Response of students (in %) |
|--------------|-----------------------------|
| Excellent    | 15                          |
| Good         | 40                          |
| Satisfactory | 42                          |
| Poor         | 3                           |

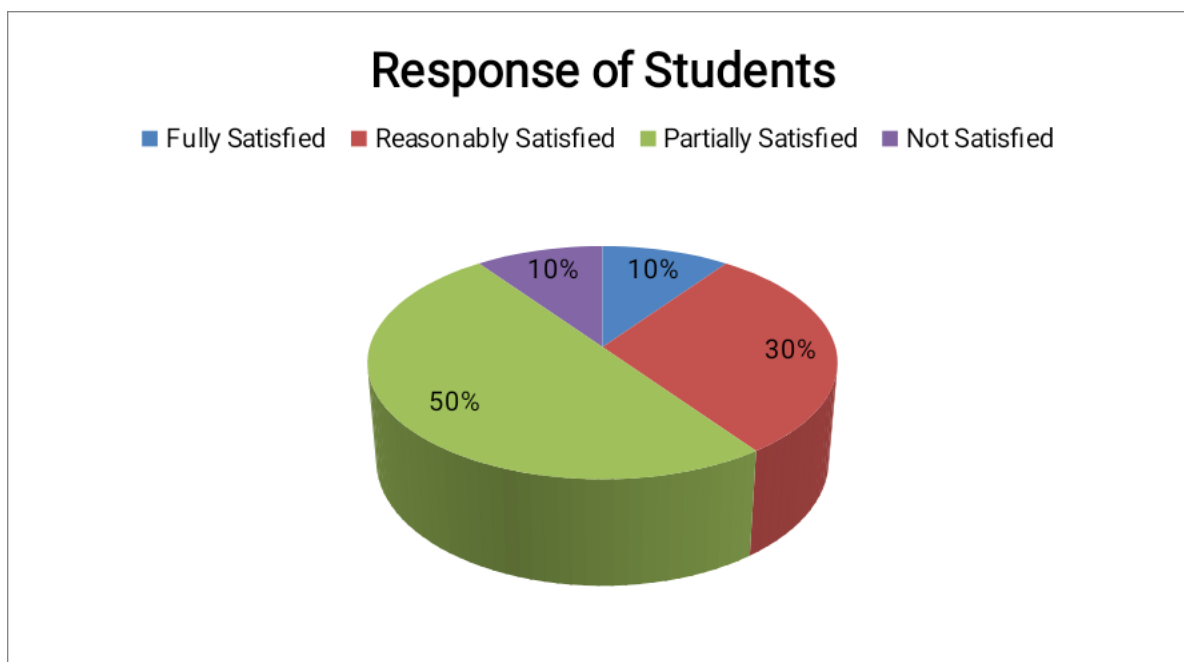


Interpretation: 42 % of the students responded that the overall quality of teaching-learning and evaluation process in their institute is satisfactory.

**Part II:-Infrastructure:**

11. Are you satisfied with the drinking water facility available in your college?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 10                          |
| Reasonably Satisfied | 30                          |
| Partially Satisfied  | 50                          |
| Not Satisfied        | 10                          |



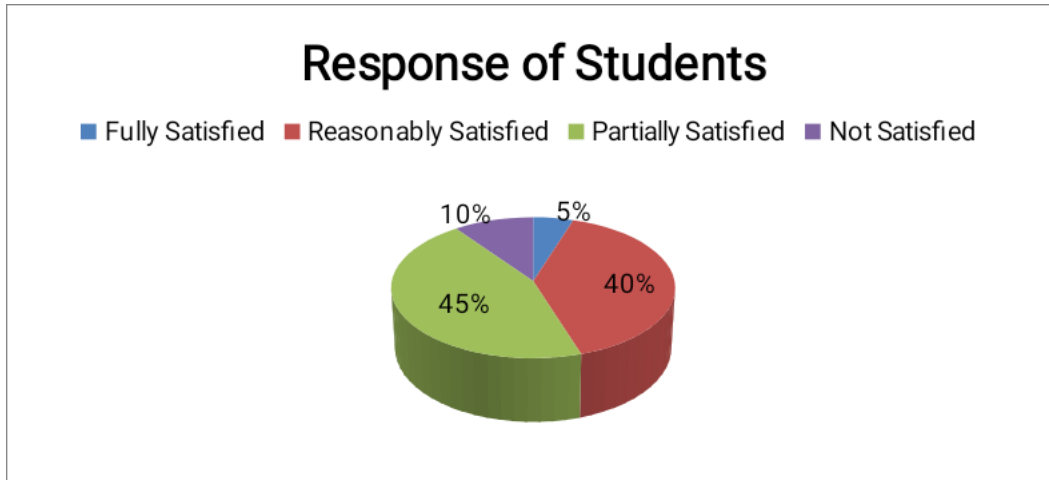
Interpretation: 50 % of the students are partially satisfied with the drinking water facility available in the college.

12. Are you satisfied with the toilet facility available in your college?

|                 | Response of students (in %) |
|-----------------|-----------------------------|
| Fully Satisfied | 5                           |



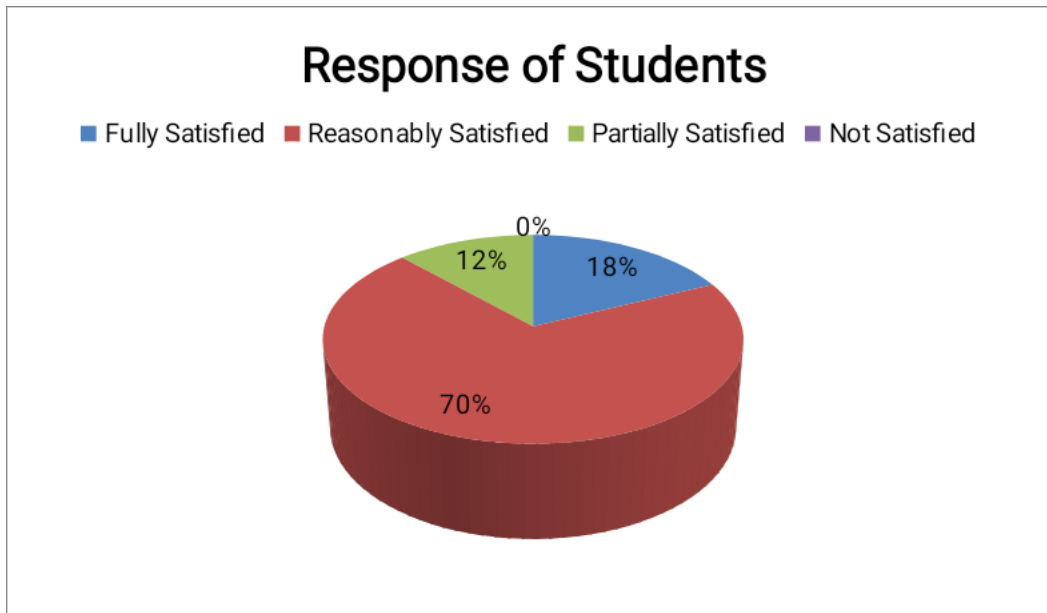
|                      |    |
|----------------------|----|
| Reasonably Satisfied | 40 |
| Partially Satisfied  | 45 |
| Not Satisfied        | 10 |



Interpretation: 45 % of the students are partially satisfied with the toilet facility available in the college.

13. Are you satisfied with the classroom infrastructure and sitting arrangements in your college?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 18                          |
| Reasonably Satisfied | 70                          |
| Partially Satisfied  | 12                          |
| Not Satisfied        | 0                           |



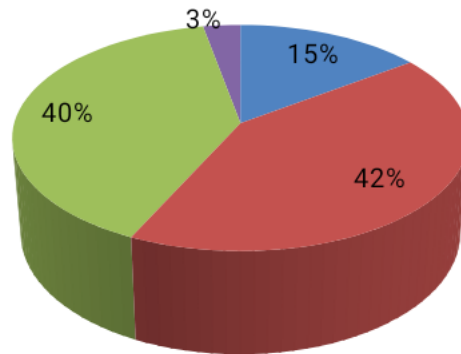
Interpretation: Majority of the students i.e. 70 % of the students are reasonably satisfied with the classroom infrastructure and sitting arrangements in the college.

14. Are you satisfied with the Boys/ Girls common room facility available in your college?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 15                          |
| Reasonably Satisfied | 42                          |
| Partially Satisfied  | 40                          |
| Not Satisfied        | 03                          |

## Response of Students

■ Fully Satisfied ■ Reasonably Satisfied ■ Partially Satisfied ■ Not Satisfied



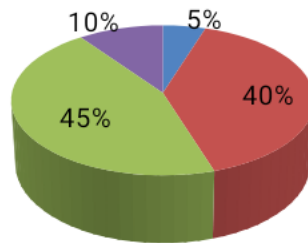
Interpretation: 42 % of the students are reasonably satisfied with the Boys/ Girls common room facility available in the college.

15. Are you satisfied with the sports facility available in your college?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 5                           |
| Reasonably Satisfied | 40                          |
| Partially Satisfied  | 45                          |
| Not Satisfied        | 10                          |

## Response of Students

■ Fully Satisfied ■ Reasonably Satisfied ■ Partially Satisfied ■ Not Satisfied



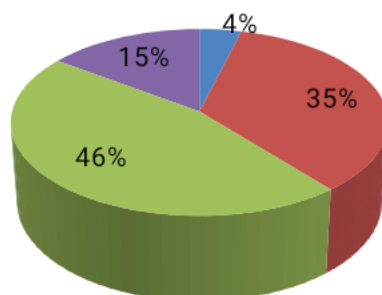
Interpretation: 45 % of the students are partially satisfied with the sports facility available in their college.

16. Are you satisfied with the quality and price of the food provided by the college canteen?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 4                           |
| Reasonably Satisfied | 35                          |
| Partially Satisfied  | 46                          |
| Not Satisfied        | 15                          |

## Response of Students

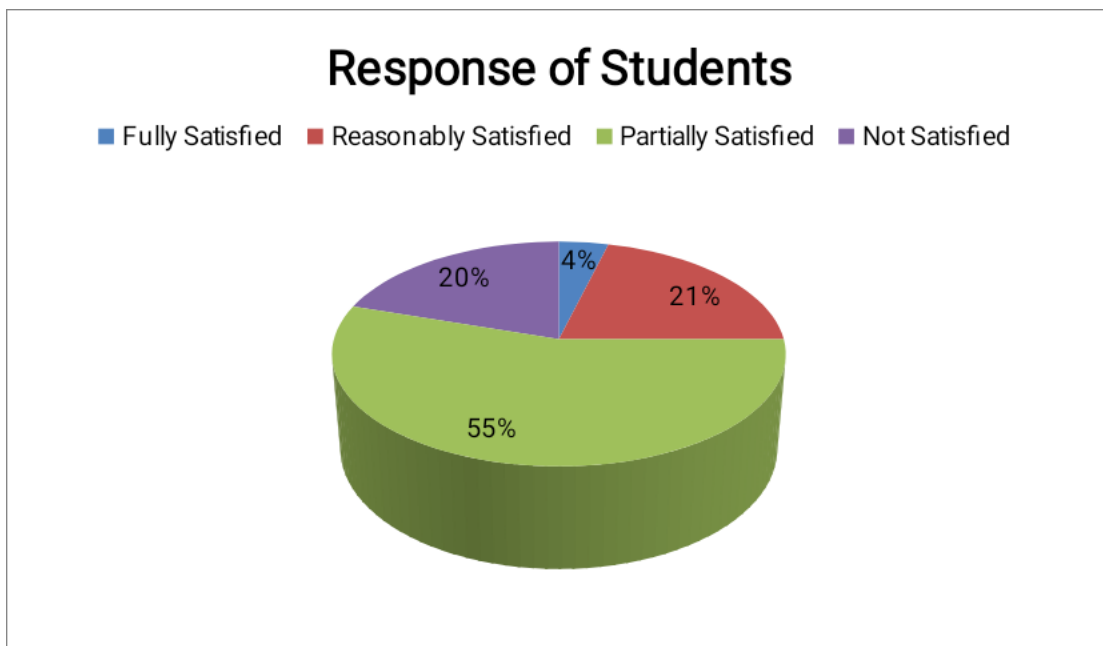
■ Fully Satisfied ■ Reasonably Satisfied ■ Partially Satisfied ■ Not Satisfied



Interpretation: 46 % of the students are partially satisfied with the quality and price of the food provided by the college canteen.

17. Are you satisfied with the college library in terms of availability of books, zerox facility, reading space, etc.?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 4                           |
| Reasonably Satisfied | 21                          |
| Partially Satisfied  | 55                          |
| Not Satisfied        | 20                          |

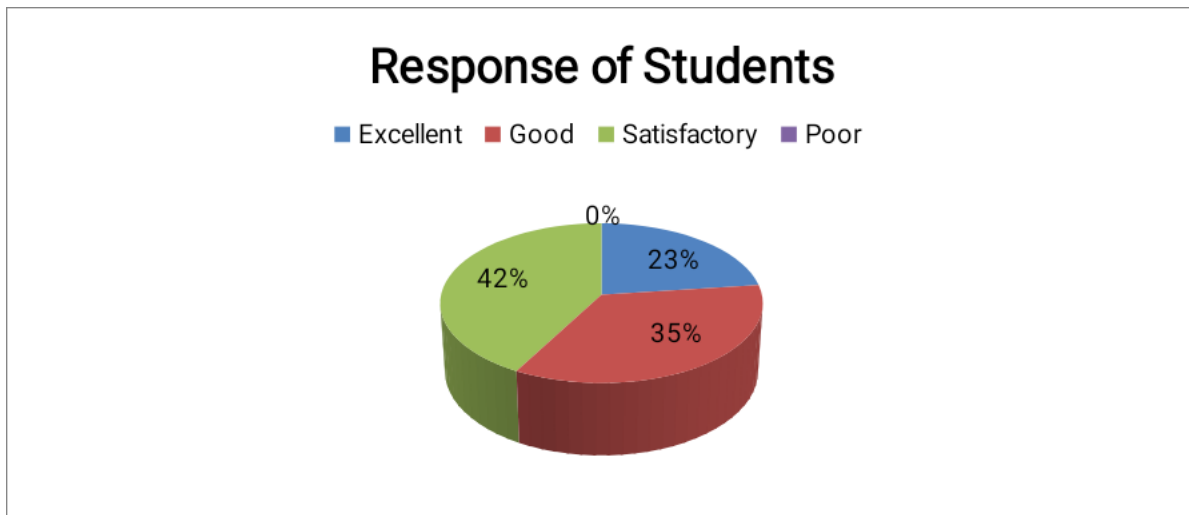


Interpretation: 55 % of the students are partially satisfied with the college library in terms of availability of books, zerox facility, reading space, etc.

18. How do you rate the overall infrastructure of your college?

|           | Response of students (in %) |
|-----------|-----------------------------|
| Excellent | 23                          |
| Good      | 35                          |

|              |    |
|--------------|----|
| Satisfactory | 42 |
| Poor         | 0  |



Interpretation: 42 % of the students rated the overall infrastructure of their college satisfactory.

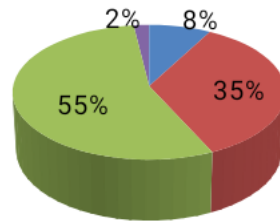
### **Part III:-Administration:**

19. Are you satisfied with the administration system of your college?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 8                           |
| Reasonably Satisfied | 35                          |
| Partially Satisfied  | 55                          |
| Not Satisfied        | 2                           |

## Response of Students

■ Fully Satisfied ■ Reasonably Satisfied ■ Partially Satisfied ■ Not Satisfied



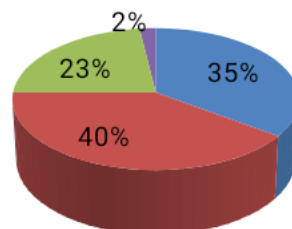
Interpretation: 55 % of the students are partially satisfied with the administration system of the college.

20. Are you satisfied with the admission procedure of your college?

|                      | Response of students (in %) |
|----------------------|-----------------------------|
| Fully Satisfied      | 35                          |
| Reasonably Satisfied | 40                          |
| Partially Satisfied  | 23                          |
| Not Satisfied        | 2                           |

## Response of Students

■ Fully Satisfied ■ Reasonably Satisfied ■ Partially Satisfied ■ Not Satisfied

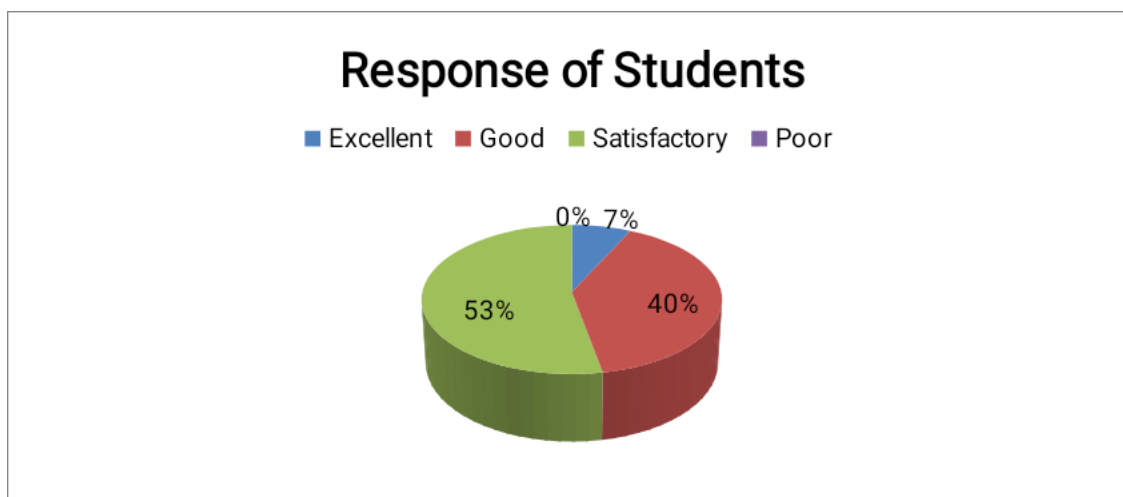


Interpretation: 40 % of the students are reasonably satisfied the admission procedure of the college.



21. How do you rate the office staff of the college?

|              | Response of students (in %) |
|--------------|-----------------------------|
| Excellent    | 7                           |
| Good         | 40                          |
| Satisfactory | 53                          |
| Poor         | 0                           |



Interpretation: 53 % of the students rated the office staff of the college satisfactory.

Recommendations on Teaching-Learning and Evaluation:

1. The teachers need to use modernised TLM more frequently to cater the needs of the students and also to make classroom interaction more effective.
2. To pay attention to academically slow learners, it is recommended that every week class test may be taken. It will enhance learning process of the students.
3. The teachers need to apply student centric methods such as experimental learning, participative learning and problem solving methodologies for effective participation of the students.

Recommendations on College Infrastructure:

1. Drinking water facility and toilet facility need to be improved.
2. Attention needs to be paid to boys and girls common room.
3. The students need to be encouraged in sports and more avenues are to be





provided for more participation of the students.

4. The college library is an integral part of institutional education. From the response of the survey it is found that attention needs to be paid towards library. Following are the areas which need to be marked:

- i. More reference books.
- ii. Subscription of more journals and newspapers (national and state level).
- iii. Full time zerox facility.

Recommendations on College Administration:

1. The office staff needs to be more co-operative with the students.

ANNEXURE-I

**STUDENTS' SATISFACTION SURVEY**

***LALA RURAL COLLEGE***  
***Academic Session: 2020-2021***

Part-A

(Personal Information)

Name of the Student :

Class/Semester :

Stream :

Contact No. :

**Part-B**  
**(Teaching-Learning and Evaluation)**  
**{Tick (✓) the appropriate}**

|    |  |   |  |
|----|--|---|--|
| 1. | How much of the syllabus was covered in the class? | <input type="checkbox"/> a. 85 to 100 % | <input type="checkbox"/> d. 30 to 54 % |
|    |  | <input type="checkbox"/> b. 70 to 84 %  | <input type="checkbox"/> e. Below 30 % |
|    |  | <input type="checkbox"/> c. 55 to 69 %  |  |
| 2. | Do the teachers discuss the topics in details?     | <input type="checkbox"/> a. Yes         | <input type="checkbox"/> b. No         |



|     |   |                   |                        |
|-----|---|-------------------|------------------------|
| 3.  | How well are the teachers able to communicate?  | a. Very effective | c. Partially effective |
|     |   | b. Effective      | d. Poor                |
| 4.  | Teachers use TLM including modern teaching aids to deliver lesson in a convincing manner.   | a. Always         | c. Occasionally        |
|     |   | b. Usually,       | d. Rarely              |
| 5.  | Teachers help students in solving their problems/issues in and outside the classroom.   | a. Always         | c. Occasionally        |
|     |   | b. Usually,       | d. Rarely              |
| 6.  | Teachers pay attention to academically weak students.   | a. Always         | c. Occasionally        |
|     |   | b. Usually,       | d. Rarely              |
| 7.  | The teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences. | a. Always         | c. Occasionally        |
|     |   | b. Usually,       | d. Rarely              |
| 8.  | The teachers adopt transparent mechanism during internal assessment and evaluation process.   | a. Strongly agree | c. Partially agree     |
|     |   | b. Agree          | d. Not agree           |
| 9.  | How do you assess institute's approach to addresses internal assessment related grievances?   | a. Excellent      | c. Satisfactory        |
|     |   | b. Good           | d.                     |
| 10. | The overall quality of teaching-learning process in your institute is-  | a. Excellent      | c. Satisfactory        |
|     |   | b. Good           | d. Poor                |

| <b>Part-C</b><br><b>(Infrastructure)</b><br><b>{Tick (✓) the appropriate}</b> |   |                         |                        |
|---|---|-------------------------|------------------------|
| 11.   | Are you satisfied with the drinking water facility available in your college? | a. Fully satisfied      | c. Partially Satisfied |
|   |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 12.   | Are you satisfied with the toilet facility available in your college?         | a. Fully satisfied      | c. Partially Satisfied |
|   |   | b. Reasonably Satisfied | d. Not Satisfied       |



|  |   |                         |                        |
|--|---|-------------------------|------------------------|
| 13.  | Are you satisfied with the classroom infrastructure and sitting arrangements in your college??                    | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 14.  | Are you satisfied with the Boys/Girls common room facility available in your college?                             | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 15.  | Are you satisfied with the sports facility available in your college?   | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 16.  | Are you satisfied with the quality and price of the food provided by the college canteen?                         | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 17.  | Are you satisfied with the college library in terms of availability of books, zerox facility, reading space, etc? | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 18.  | How do you rate the overall infrastructure of your college?   | a. Excellent            | c. Satisfactory        |
|  |   | b. Good                 | d. Poor                |
| <p><b>Part-D</b></p> <p><b>(Administration)</b></p> <p><b>{Tick (✓) the appropriate}</b></p> |   |                         |                        |
| 19.  | Are you satisfied with the administration system of your college?   | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 20.  | Are you satisfied with the admission procedure of your college?   | a. Fully satisfied      | c. Partially Satisfied |
|  |   | b. Reasonably Satisfied | d. Not Satisfied       |
| 21.  | How do you rate the office staff of the college?  | a. Excellent            | c. Satisfactory        |
|  |   | b. Good                 | d. Poor                |

Signature

